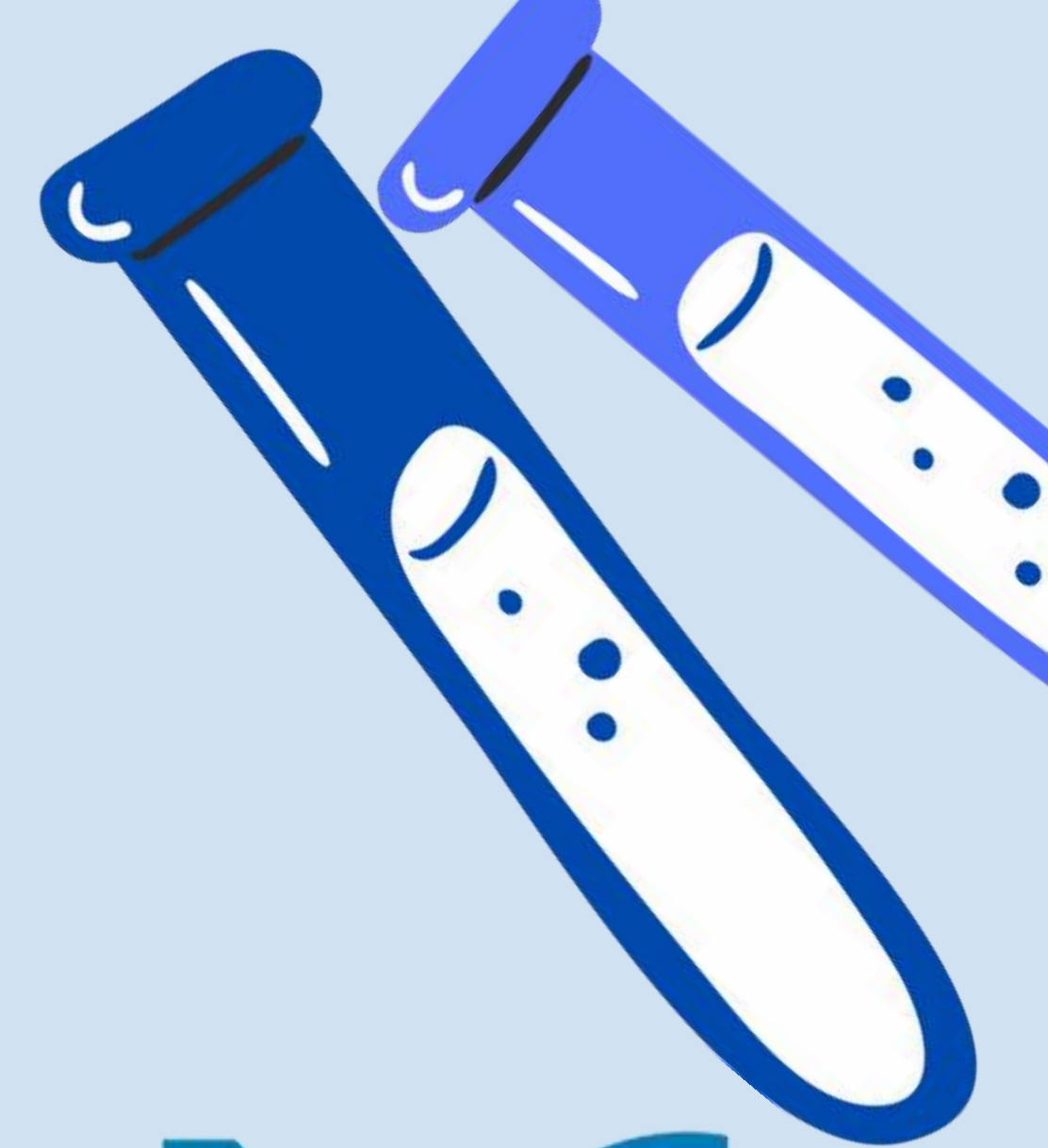


Clinical Observation & Community Service Mediclinic City Hospital – Angels' Program

Ms. Gladys Rodrigues

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1

Introduction

On the summer of 2023, we had the privilege to participate in Mediclinic's Angels' program which involves shadowing the team of amazing doctors, nurses, and healthcare professionals of Mediclinic City's outpatient oncology clinic. The rotation was led by **Ms. Gladys Rodrigues** who has 20+ years of experience in Oncology Care, Medical Ward, ICU, Maternity Care and Labor Room, and is the Unit Manager of a team of 10+ staff in the Oncology Day Care Unit. The best way to describe the overall impression of the department is **one big family**. It is truly amazing what a positive environment can do for a patient's outlook and prognoses.



2

Long-Lasting Impression

From how the news are delivered to a patient, to the patient's own approach to sharing the diagnosis to friends and family, and the **incredible advances** that have occurred in as little as the last 3 years, cancer does not have to be the life-ending diagnosis it used to be. The environment of the department was **remarkably positive** even in patients whose diagnoses was severe; the patients we visited were **optimistic and hopeful**. The staff were **exceptionally supportive and helpful**, always making sure the patients did not leave with a frown on their faces.



3

Technological Advances

During our observership, we were allowed to talk in depth with patients about their conditions, diagnoses, treatments, and so on. We also had a chance to see Mediclinic City's **Ultra-fast AI-Powered CT Scan machine with low dose technique**, learn about **nuclear medicine**, understand more about **chemotherapy, immunotherapy, diagnostic radiology**, and appreciate how comprehensive their oncology care centre is overall. This rotation gave us the opportunity to see ourselves as **oncologists** and determine how this speciality would suit us in the future.

